

WHAT I NEED TO COMMUNICATE

1. Who is involved? _____

2. What is the issue/conflict?

3. What are my observations - what have I seen, heard, noticed the other person doing with regard to the issue/conflict?

4. What are my thoughts, assumptions, interpretations related to the issue/conflict?

5. How do I feel?

6. What do I want/need?

7. What must I do (Action Plan)?

